

Southern Vermont Deerfield Valley Bi-Town Marketing Update & FY26 Budget

November 18, 2025

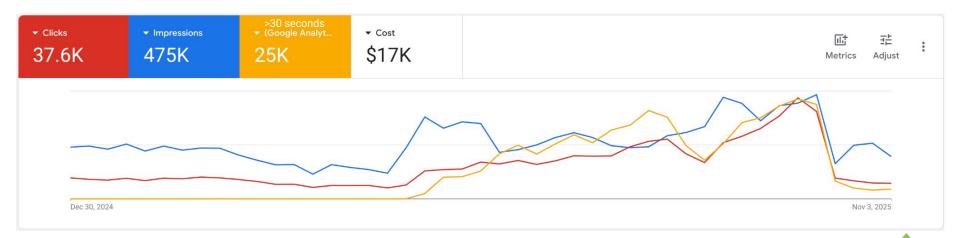
Google Ads

Google Ads

- Increased budget by \$2,100 mostly concentrated in June through mid-October
- Foliage continues to be best performer. 6 week period accounted for ~23% of our total clicks for the year
- Modified strategy in May. Now optimizes for audience most likely to spend more than 30 seconds on site. About 85% of clicks spend >30 seconds since making this change

TOP SEARCHES





Digital Media Campaign

Digital Media Channels

Meta ~ 78% of budget Programmatic Display ~ 22% TikTok performed well for us the past two years, and we wished to continue with that as our second channel. However with uncertainty swirling around a potential ban, we made the difficult decision to pivot and utilize programmatic display instead.

We know from past experience with display this would most likely result in better impressions, but with a lower click through rate.

Ad Examples - Summer













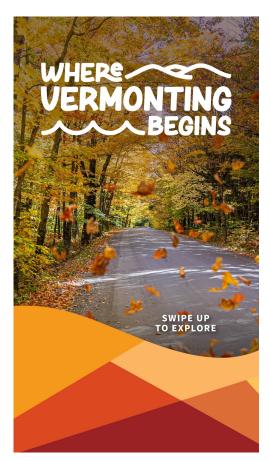


Ad Examples - Fall









Ad Examples - Reels





Media Ad Campaign Results - Total

Meta	22,306,222 Impressions	50,919 Clicks	0.23 % Click Through Rate	\$1.17 Cost Per Click
Display	2,711,616	2,638	0.10 %	\$8.12
Total 2024	25,017,838 23,606,689	53,557 57,693	0.21 % 0.24 %	\$1.78 \$1.58

Geofence Footfall Tracking

- Applied to Meta campaign only
- Can track someone who saw an ad for up to 7 days
- Conversion means they entered into the Deerfield Valley within the 7 days of seeing the ad

Geofence Footfall Tracking

- 1099 people were tracked
- Using AirDNA booking windows, this would translate into <u>4,220</u> total visits impacted by one of our Meta ads
 - 26% of people book in the area in a 1-7 day window
- From this data & research into travel habits, we made the following calculations about the impact of our advertising

	Median	Low
Total # of Visitors	13,988	10,823
Total # of Room Nights	48,963	37,088
Total Revenue Generated	\$14,933,864	\$9,383,154

- Median uses 3.315 people traveling together, staying 3.5 nights, and spending \$305/person/day
- Low uses 2.565 people traveling together, staying 3.43 nights, and spending \$253/person/day
- Appendix A shows where data was collected from and how it was utilized in our calculations

Notable Projects

Fall Photo/Video Shoot

- Put out RFP over summer and hired Three Peaks Media out of Jeffersonville
- 14 Hour Day shoot concentrating on Mount Snow summit, Hoot, Toot, & Whistle/Harriman, and White House Inn
- Assets to be used for the next 3 years of fall campaigns
- Big thanks to Mount Snow & the White House Inn!





Fall Photo/Video Shoot











Influencer Visit @travellikealocalvt

- 4 posts + 3 stories received over 85k views
- Great post engagement with over 2,000 likes, 170, comments, and 377 shares







Organic Social Media

- Gaining strong traction, especially since mid-July on
- Followers increased by 18% so far this year
- Broke our own record for most impressions on a post multiple times this summer
- Posts for Downtown Wilmington, Dover, and Wine & Soup Stroll all received more than 10x our average and helped elevate multiple other attractions to 5x+ the average.
- Recent post on Then & Now of Mt Mills received over 70,000 views!







Southern Vermont Deerfield Valley Chambe

La Casita VT serves up fresh, authentic Mexican cuisine in Wilmington, Vermont!

With a casual, family-friendly vibe and dishes crafted by the Nomad Chefs, it's the perfect spot

Published by Hootsuite . August 7 . 3



Southern Vermont Deerfield Valley Chamber



Email Signup Contest

- Pop-up after 10 seconds on site for multiple landing pages
- Enter your email address and get entered to win 2-nights lodging at a Dover or Wilmington inn
- 445 new subscribers over the course of August through October
- Gives us an avenue to send emails in the future about events, things to do in the Valley, etc.



GROW Grant Program



Live where the scenery changes, but the magic never fades. Hike, ski, paddle, or simply breathe it all in — Southern Vermont is a place to experience all four seasons in their full glory, surrounded by natural beauty and small-town charm.



- Wrapping up the first 2-year grant period
- Very successful ad campaigns
 & mixers
- Helped pay for our Content Creator over the past two years
- In September we were awarded for the next 2-year cycle, receiving \$51,610 to continue our work
- Funding covers advertising, mixers, Content Creator, and 2027 summer photoshoot



FY26 Budget Proposal

STAFFING

Account	FY25	FY26 PROPOSED
STAFFING	\$58,376	\$72,357
Marketing Director	\$54,636	\$68,295
Travel	\$200	\$800
Content Creator	\$3,540	\$3,262

- Marketing Director to be paid at the same rate as 2025, but increasing workload by 25% (80 to 100 hours per month)
- Increasing travel to include monthly stipend for Content Creator to drive around the Valley
- Content Creator represents 25% of their pay, with 25% from Chamber and 50% from GROW Program

PROFESSIONAL FEES

PROFESSIONAL FEES	\$30,472	\$26,532
Campaign Creative	\$12,384	\$15,944
Website Redevelopment	\$500	\$4,000
Website Maintenance	\$1,188	\$1,188
Content Gathering	\$12,000	\$1,000
Chamber Admin	\$4,400	\$4,400

- Campaign Creative 3% COL increase per contract, adding in 25% to create assets for one phase of a retiree audience segment
- Website Redevelopment Refresh to entire website, last done in 2021. Emphasis on accessibility and load times
- No major photoshoot in 2026
- No change to Chamber Admin as overall budget inline with 2025

DIGITAL ADVERTISING

DIGITAL ADVERTISING	\$116,000	\$136,000
Media Buy	\$95,000	\$100,000
Organic Social	\$1,000	\$1,000
Influencers	\$2,000	\$10,000
Groups/Weddings	\$0	\$5,000
SEO	\$18,000	\$20,000

- Media Buy Add in one phase targeting retiree audience
- Influencers Expand program to attract successful influencers with large audiences
- Groups/Weddings Exact strategy to be developed with input from stakeholders over the winter, but goal to attract new groups and/or weddings
- Increasing Google Ads where we've seen very good low funnel engagement



IT	\$31,829	\$4,536
AirDNA	\$576	\$576
Adobe Suite	\$750	\$780
Dropbox	\$144	\$144
Geofencing	\$12,500	\$0
Bandwango	\$15,000	\$0
Email Subscriptions	\$600	\$636
Webcam	\$1,000	\$1,000
Hootsuite	\$1,259	\$1,400

- Geofencing Recommendation to include this every 3 years
- Bandwango Did not implement in 2025 and not planning to in 2026
- Slight increase to email (MailChimp) and Hootsuite based on past subscription increases

PROMOTIONAL PROGRAMS

PROMOTIONAL PROGRAMS	\$6,600	\$6,350
Stakeholder Materials	\$600	\$600
Guilford Welcome Center	\$2,000	\$750
Email Signup Contest	\$1,000	\$1,000
Hiking Guide	\$0	\$4,000
Pole Banners	\$3,000	\$0

- Guilford Welcome Center Found much better pricing for printing in 2025 leading to the big decrease.
 Plan to expand to Bennington Welcome Center as well for 2026
- Adding in an area Hiking Guide which will have digital & printed versions available with all trails in the area

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TOTAL	\$243,277	\$245,776

TOTAL BUDGET

- Carryover from 2025 of \$16,250
- Brings total budget needed to \$229,526
- Requesting \$114,763 from each town

Note: 5 Year Strategic Plan calls for budget of \$273,610

Thank you for your support!

Appendix A - Footfall Data & Calculations

Average Booking Windows in Region for Summer Months Over Past 3 Years								
0	-6	7 to 14	15-30	31-60		61-90	91+	
	26.05%	10.32%	14.00%		14.89%	9.33%	25.42%	

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			Total Assumed	VISITS					
	0-6	7 to 14	15-30	31-60	61-90	91+	TOTAL		
TOTAL	1099	435.3	590.9	628.3	3 393.6	1072.5	4219.6		
		Median	Low						
Averages	Avg # of Nights	3.50	3.43	Source: AirDNA: Median=New England, Low=Deerfield Valley					
	Avg # of Family Together	3.13	3.13	3 Source: 2020 National Census					
	Avg # of YA Together	3.5	2	2 Source: Median is general consensus from various online sources and ChatGP1					
	Avg # of Travelers Together	3.315	2.565	Low represents a couple traveling together					
	Avg Spend/ Person /Day \$305 \$253 Source: Median is from Chat					ChatGPT based on a mid-tier price point vacation. Low is			
				from VT Dept of Tourism research but includes full year data so is			ta so is		
				influenced by winter	day trippers				
Assumptions	Total # of Visitors	13,988	10,823						
	Total # of Nights Generated	48,963	37,088						
	Total Revenue Generated	\$14,933,864	\$9,383,154						

Based on a total Bi-Town Marketing budget of \$243,182 it cost us \$0.016 in marketing to generate \$1 on the median end, \$0.026 on the low end.